

WARRANTY INFORMATION on New 1999 ISUZU VEHICLES

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TO THE NEW ISUZU OWNER

We, American Isuzu Motors Inc. (DISTRIBUTOR), congratulate and thank you for your purchase of an ISUZU vehicle. Since your satisfaction and goodwill are of primary importance to both your dealer and us, your ISUZU vehicle was designed and built to give you long service with a minimum of attention. Your dealer carefully inspected your vehicle before it was delivered to you.

Any ISUZU Dealer will perform needed warranty work on your ISUZU vehicle. The name, address and telephone number of ISUZU Dealers can be found by calling 1 (800) 255-6727 Monday through Friday, 6:00 a.m. to 5:00 p.m. Pacific Standard Time.

In the event a warranty matter is not handled to your satisfaction, we recommend that you take the following steps:

1. Discuss the problem with the management of your ISUZU dealership.
2. Contact our National Owner Relations Department at 1-800-255-6727, or write to National Owner Relations Office, American Isuzu Motors Inc., 2300 Pellissier Place, P.O. Box 995, Whittier, CA 90608-0995.

Isuzu participates in the BBB AUTOLINE, a mediation/arbitration program administered by the Council of Better Business Bureaus (4200 Wilson Blvd., Arlington, VA 22203) through local Better Business Bureaus. If your problem is still not resolved to your satisfaction, you may file a claim with the BBB AUTOLINE. To file a claim, call 1-800-955-5100. There is no charge for this call.

In order to file a claim with the BBB AUTOLINE, you will need to provide the following information:

- 1) Your name and address
- 2) Vehicle identification number
- 3) Your Isuzu Dealer's name and address
- 4) Vehicle delivery date and present mileage
- 5) Description of the problem
- 6) Description of the assistance you are requesting

In case you need roadside assistance, call our toll free number for appropriate instructions:

1 (800) 444-0303

Hearing impaired customers with access to a TDD terminal may call 1 (800) 999-9035.

Have your VIN ready for the operator.

State Warranty Laws ("Lemon Laws")

IF YOUR ISUZU DEALER CANNOT REPAIR A PROBLEM WITH YOUR NEW ISUZU DURING THE WARRANTY PERIOD, PLEASE CONTACT US IMMEDIATELY IN WRITING OR AT THE FOLLOWING TOLL FREE PHONE NUMBER: 1 (800) 255-6727.

To enable American Isuzu Motors Inc. to address any problems which you may be experiencing with your Isuzu, and to the extent permitted by your state law, American Isuzu Motors Inc. requires that you first notify us of any non-conformity in your Isuzu which you believe requires repair. You may notify us in writing or by using our toll free phone number, listed above. Written notification should be mailed to the National Owner Relations Department, American Isuzu Motors Inc., 2300 Pellissier Place, P.O. Box 995, Whittier, CA 90608.

Many state laws permit a new automobile owner to obtain a replacement automobile or a refund of the purchase price if the vehicle cannot be repaired to conform to applicable written

warranties. Your rights under these laws vary from state to state.

You should be aware that your failure to notify American Isuzu Motors Inc. of a problem you may be experiencing with respect to your Isuzu may adversely affect your rights under some of these state laws.

REGIONAL OFFICES

WESTERN REGION

One Technology Drive, Building I, Suite 821
Irvine, California 92618
(Alaska, California, Colorado, Hawaii, Idaho (Coeur D'Alene), Nevada, Oregon, Washington)

CENTRAL REGION

695 Tollgate Road
Elgin, Illinois 60123
(Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri (except Kansas City area), Nebraska, North Dakota, Ohio, South Dakota, Wisconsin)

NORTHEAST REGION

3 Stewart Court
P.O. Box 3015
Denville, NJ 07834
(Connecticut, Maine, Massachusetts, New Hampshire, New Jersey (Northern), New York, Rhode Island, Vermont)

SOUTHEAST REGION

205 Hembree Park Drive
Roswell, Georgia 30076
(Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina)

SOUTHWEST REGION

1150 Isuzu Parkway
Grand Prairie, Texas 75050
(Arizona, Arkansas, Idaho, Kansas, Louisiana, Missouri (Kansas City metro area), Montana, New Mexico, Texas, Utah, Wyoming)

MID-ATLANTIC REGION

One Isuzu Way
Glen Burnie, Maryland 21061
(Delaware, Kentucky, Maryland, New Jersey (Southern), Pennsylvania, Tennessee, Virginia, West Virginia, Washington D.C.)

Limited Warranty on New 1999 Isuzu Vehicles

The Isuzu New Vehicle Limited Warranty is extended to the first owner and all subsequent owners of the vehicle during the warranty period.

What is Covered

- A. American Isuzu Motors Inc. ("Distributor") warrants each new 1999 ISUZU vehicle registered and normally operated in the United States (excluding its territories and possessions) will be free of defects in materials or workmanship during the warranty period.
- B. Any ISUZU Dealer in the United States will make any repairs and adjustments, using new or remanufactured parts, to correct defects covered by this warranty.
- C. Except as otherwise indicated, this warranty covers your ISUZU vehicle for thirty-six (36) months or 50,000 miles, whichever occurs first, from the date of delivery of the vehicle to the original retail purchaser, or the date the vehicle is first put in use, whichever is earlier.

D. The air conditioning system installed in your ISUZU vehicle as original equipment by Distributor or by Isuzu Motors Limited ("Manufacturer") is covered by this warranty for 36 months or 50,000 miles, whichever occurs first, from the date of delivery of the vehicle to the original retail purchaser, or the date the vehicle is first put in use, whichever is earlier.

E. Warranty repairs (parts and labor) will be made at no charge. A reasonable time must be allowed after taking the vehicle to the dealer for repairs or adjustments.

F. Each new 1999 ISUZU vehicle registered and operated in the United States, excluding its territories and possessions, is covered by the Isuzu Roadside Assistance Program for the duration of the stated Isuzu Limited Powertrain Warranty. This coverage will include the following:

- Towing (excluding accident related incidents)
- Flat tires
- Running out of fuel
- Dead battery
- Vehicle lockout

ISUZU customers can obtain roadside assistance by calling the toll-free 800 number (1(800)444-0303), which is available 24 hours a day.

Hearing impaired customers with access to a TDD terminal may call 1 (800) 999-9035.

Have your VIN ready for the operator.

ANY IMPLIED WARRANTIES APPLICABLE TO ISUZU VEHICLES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. [See Additional Information on Page 2.]

What is Not Covered

A. Tires are separately warranted by the tire manufacturers. See the Tire Warranty Booklet included in the envelope of materials placed in the glove box of the vehicle for details.

B. After twelve (12) months or 12,000 miles, whichever occurs first, from the date of delivery to the original retail purchaser, or the date the vehicle is first put into use, whichever is earlier, original equipment battery and seat upholstery are not covered.

C. After the first 12 months, regardless of mileage, air conditioner refrigerant charge is not covered, unless done as a part of the warranty repair.

D. Defects, malfunctions or failures resulting from misuse (e.g., overloading or racing), negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs unless they were done by an authorized ISUZU Dealer during warranty repair work, accidents, installation of parts not equivalent in quality and design to parts supplied by Distributor, add-on or modified parts or use of fuels, oils and/or lubricants other than those recommended in the Owner's Manual.

Also, failure due to improper maintenance or lack of required maintenance which was the direct cause of the part failure is not covered.

E. Damage to an ISUZU part or accessory caused by a non-genuine or unauthorized part or component.

F. Defects, malfunctions or failures caused by parts or accessories not marketed by American Isuzu Motors Inc.

G. Normal noise, vibration, wear, tear or deterioration such as discoloration, fading or deformation is not covered.

H. Items that require scheduled replacement after the replacement interval specified in your Maintenance Schedule List.

I. Service adjustment – minor repairs not usually associated with the replacement of parts – are not covered after the first 12 months or 12,000 miles, whichever occurs first.

This includes, but is not limited to the following:

- wheel alignment
- tire balancing
- clutch adjustment
- door and window adjustment

J. Surface corrosion on other than body panels caused from defective materials or workmanship is not covered after 12 months or 12,000 miles, whichever occurs first.

K. Cleaning and polishing, replacement of filters, spark plugs except as required by state of California law, and worn brake and clutch pads/discs and normal maintenance services required by all vehicles. See the Maintenance Schedule section in the Owner's Manual included in the envelope of materials placed in the glove box of your vehicle for full details.

L. Inconvenience, expenses or commercial losses resulting from loss of the use of the vehicle (including, but not limited to, lodging bills, car rentals, other travel costs, loss of pay or other incidental or consequential damages). [See "Additional Information" below.]

M. "Environmental damages" resulting from airborne "fallout" (e.g., chemicals, tree sap, etc.), salt, hail, windstorms, lightning, etc.).

N. Any vehicle on which the odometer mileage has been altered.

After a speedometer has been repaired or replaced, the Speedometer Replacement Record on the inside front page of this booklet must be completed.

Also, a speedometer sticker (available from your ISUZU Dealer) must be completed and placed on the door jam on the driver side.

O. Salvage Title – the new vehicle limited warranty does not apply to any vehicle and is rendered void if the vehicle is or has ever been issued a "salvage" or similar title under any state's law; or has ever been classified as a "total loss" or equivalent by any insurance company such as a cash payment in lieu of repairs because of a determination that the cost of repairs exceeds the actual cash value of the vehicle.

Additional Information

A. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY WILL LAST OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

B. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

C. NO ONE IS AUTHORIZED TO CREATE ANY OBLIGATION OR LIABILITY IN CONNECTION WITH ISUZU VEHICLES OTHER THAN THAT WHICH IS STATED IN THE WARRANTY STATEMENTS INCLUDED IN THIS BOOKLET.

Owner's Responsibilities

A. As an owner of an ISUZU vehicle, you are responsible for taking your ISUZU vehicle to an ISUZU Dealer to obtain warranty service.

B. You are responsible for the proper operation, maintenance and care of your ISUZU vehicle in accordance with the instructions found in the Owner's Manual and Maintenance Schedule section in the Owner's Manual included in the envelope of materials placed in the glove box of the vehicle.

- C. You are responsible for keeping maintenance records since, in some instances, it may be necessary for you to show that required maintenance has been performed on your vehicle.

Things You Should Know

General

- A. Pursuant to this warranty, it is Distributor's intent to repair, without charge, anything that goes wrong with your ISUZU vehicle during the warranty period that is caused by a defect in materials or workmanship. This includes replacing expendable items (e.g. oils, coolant, refrigerant, etc.), if necessary, when making these repairs.
- B. Note the distinction between the terms "defect" and "damage" as used in this warranty: "Defects" are covered because the Distributor is responsible for faulty materials or workmanship on your ISUZU vehicle. On the other hand, since the Distributor has no control over "damages" caused by, for example, collision, misuse or lack of maintenance which occur after your ISUZU vehicle is delivered to you, these damages are not covered by this warranty.
- C. Normal maintenance is excluded from coverage under this warranty because it is your responsibility to maintain your ISUZU vehicle in accordance with the Maintenance Schedule section in the Owner's Manual included in the envelope of materials placed in the glove box of the vehicle.

Sheet Metal, Paint and Other Appearance Items

Sheet metal, paint or other appearance defects in your ISUZU vehicle at the time it is delivered to you are covered by this warranty. However, for your protection, if you do find any such defects, advise your ISUZU Dealer immediately, since normal deterioration of your vehicle's appearance due to its use and exposure to the elements is not covered by this warranty.

Warranty Repair Order

For your records, the servicing ISUZU Dealer will provide you with a copy of a "Warranty Repair Order" listing all warranty repairs performed on your ISUZU vehicle.

Production Changes

The Manufacturer, Distributor and ISUZU Dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

Powertrain Limited Warranty on New 1999 Isuzu Vehicles

The Isuzu Powertrain Limited Warranty is extended to the first owner and all subsequent owners of the vehicle during the warranty period.

What is Covered

- A. American Isuzu Motors Inc. ("Distributor") warrants that each new 1999 ISUZU vehicle registered and normally operated in the United States (excluding its territories and possessions) will be free of defects in materials or workmanship in the following components for 60 months or 60,000 miles, whichever occurs first, from the date of delivery of the vehicle to the original retail purchaser, or the date the vehicle is first put in use, whichever is earlier:

Engine

Cylinder head, block & all internal parts
Engine mounts
Flywheel

Fuel pump
Gasoline fuel injection equipment
Oil pan
Oil pump & cooler
Seals & gaskets
Timing gears, chain or belt & cover
Valve cover
Valve train
Water pump

Transmission

Case and all internal parts
Seals & gaskets
Torque converter
Transmission mounts

Steering

Power steering pump, hydraulic cylinder & hoses
Seals & gaskets
Steering column assembly
Steering gear housing & internal parts

Suspension & Axle

Axle shafts & constant velocity joints
Ball joints
Front/Rear differential & internal parts
Front upper & lower control arms
Knuckle spindles, hub & hub bearings
Propeller shaft
Seals & gaskets
Stabilizer bars
Torsion bars

- B. Any ISUZU Dealer in the United States will make any repairs, using new or remanufactured parts to correct defects covered by this warranty.
- C. Warranty repairs (parts and labor) will be made at no charge. A reasonable time must be allowed after taking the vehicle to the dealer for repairs.
- D. Adjustment and maintenance items are not covered by this warranty and are the sole responsibility of the vehicle owner. Repairs needed due to lack of, or improper maintenance are not covered by this warranty.

ANY IMPLIED WARRANTIES APPLICABLE TO ISUZU VEHICLES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. [See Additional Information on Page 2].

What is Not Covered

See page 1 "What is Not Covered".

Limited Warranty Covering Perforation from Corrosion For New 1999 Isuzu Vehicles

The Isuzu Limited Warranty Covering Perforation from Corrosion is extended to the first owner and all subsequent owners of the vehicle during the warranty period.

What is Covered

- A. Distributor warrants all body sheet metal panels of each new 1999 ISUZU vehicle registered and normally operated in the United States (excluding its territories and possessions) against perforation or "rust-through" due to corrosion during the period of this warranty.

B. Any ISUZU Dealer in the United States will repair without charge, any such panel that has developed perforation or "rust-through" due to corrosion.

C. This warranty covers your ISUZU vehicle for 72 months or 100,000 miles, whichever occurs first, from the date of delivery of the vehicle to the original retail purchaser, or the date the vehicle is first put in use, whichever is earlier.

What is Not Covered

A. Corrosion due to accidents, damage, misuse or alteration of your ISUZU vehicle.

B. Corrosion other than perforation or "rust-through" is not covered beyond the term of the 12 months/12,000 miles.

C. Non-Isuzu sheet metal parts and damage caused by installation of such parts are not covered.

D. Other provisions set forth under the "What is Not Covered" and "Additional Information" sections of the Isuzu New Vehicle Limited Warranty are also applicable to this warranty.

Owner's Responsibilities

As an owner of an ISUZU vehicle, your responsibilities pursuant to this warranty are the same as those set forth in the "Owner's Responsibilities" section of the Isuzu New Vehicle Limited Warranty.

Things You Should Know

Perforation

This limited warranty covers perforation or "rust-through" caused by corrosion only. Perforation is a "rust-through" condition such as an actual hole in a sheet metal panel of the vehicle. Cosmetic or surface corrosion, such as that caused by stone chips or scratches in the paint, would not be covered by this warranty.

Warranty Covering Federal Emission Control Systems For New 1999 Isuzu Vehicles

Warranty Period

Both the Emission Defect Warranty described below and the Emission Performance Warranty described below begin on the date the vehicle is first delivered or put into use and continue for a period of 2 years or 24,000 miles, whichever occurs first. If a catalytic converter or an electronic emissions control unit or an on-board emissions diagnostic device is found to be defective under either of these warranties, those parts are warranted for 8 years or 80,000 miles, whichever occurs first.

Emission-Related System Defect Warranties

A. American Isuzu Motors Inc. (AIMI) warrants to the first owner and subsequent owner of a 1999 ISUZU vehicle that:

- the vehicle was designed, built and equipped to conform, at the time of sale to the first owner, with the applicable regulations of the Federal Environmental Protection Agency and
- is free from defects in material and workmanship which would cause the vehicle to fail to conform to those regulations during the warranty period.

B. Emission-related defects in the genuine ISUZU components listed on page 5 including related diagnostic costs, parts, and labor are covered by this warranty.

Emission Performance Warranty

A. Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an EPA-approved I/M program is in force in your area, you also may be eligible for ISUZU vehicle performance warranty coverage under the following conditions:

- The vehicle must be maintained and operated in accordance with the instructions for proper maintenance and use set forth in the Owner's Manual, the Maintenance Schedule section in the Owner's Manual and the Warranty Information booklet supplied with your new ISUZU vehicle;
- The vehicle fails an EPA-approved I/M test during warranty period and
- The failure to conform results or will result in the owner of the vehicle having to bear a penalty or other sanctions (including the denial of the right to use the vehicle) under local, state or federal law.

B. If all of the foregoing conditions are met, American Isuzu Motors Inc. warrants that your ISUZU Dealer will replace, repair or adjust to ISUZU specification, at no charge to you, any of the genuine ISUZU components listed on pages 5 to 6 or parts thereof, which may be necessary to cause your vehicle to conform to the applicable emission standards.

What Is Covered

Listed on page 5 are most of the systems that affect emissions on your vehicle. Emission control components of these systems are covered by the emissions warranties as applicable. Maintenance items that require scheduled replacement are warranted up to the replacement interval specified in your Owner's Manual.

If failure of one of the components listed on pages 5 to 6 results in failure of another part, both will be covered by this warranty.

For detailed information concerning specific components covered by these emission control systems warranties, ask your dealership.

What is Not Covered

Owner's Responsibilities

Things You Should Know

The provisions set forth under the "What is Not Covered", "Owner's Responsibilities" and "Things You Should Know" sections of Warranty Covering California Emission Control System are also applicable to this warranty.

LIST OF PARTS WARRANTED FOR 2 YEARS/24,000 MILES (WHICHEVER OCCURS FIRST)

PART NAME	VEHICLE (GASOLINE)
	V6 3.5L DOHC
I. AIR/FUEL METERING SYSTEM	
Air Flow Sensor	○
Common Chamber	○
Engine Coolant Temperature Sensor	○
Fuel Injector	○
Fuel Rail Assembly	○
Fuel Pressure Control Valve	○
Heated Oxygen Sensor	○
Idle Air Control Valve	○
Intake Air Temperature Sensor	○
Manifold Absolute Pressure Sensor	○
Powertrain Control Module (PCM)	○
Throttle Body Assembly	○
Throttle Position Sensor	○
Vehicle Speed Sensor	○
II. EVAPORATIVE EMISSION CONTROL SYSTEM	
Canister Assy	○
Fuel Filler Cap	○
Fuel Neck Restrictor	○
Fuel Tank	○
Purge Solenoid Valve	○
Rollover and Float Valve	○
III. POSITIVE CRANKCASE VENTILATION SYSTEM	
Oil Filler Cap	○
PCV Valve	○
IV. EXHAUST GAS RECIRCULATION SYSTEM	
Exhaust Gas Recirculation Valve	○
V. IGNITION SYSTEM	
Camshaft Position Sensor	○
Crankshaft Position Sensor	○
Ignition Coil with Boot	○
Knock Sensor	○
Spark Plug	○
Torque Converter Clutch Control Solenoid	○
Transmission Output Shaft Speed Sensor	○
Transmission Shaft Solenoid	○
VI. CATALYTIC CONVERTER SYSTEM	
Exhaust Manifold	○
Exhaust Pipe Assembly	○
Three-Way Catalytic Converter	○
VII. OTHERS	
Brackets, Clamps, Connectors, Gaskets, Hoses, Pipes, Seals, Wiring Harness, etc. Used in the above systems.	○

LIST OF PARTS WARRANTED FOR 8 YEARS/80,000 MILES (WHICHEVER OCCURS FIRST)

PART NAME
1. Powertrain Control Module (PCM)
2. Three-Way Catalytic Converter

LIST OF PARTS WARRANTED FOR 7 YEARS/70,000 MILES (WHICHEVER OCCURS FIRST)
 - APPLICABLE TO VEHICLE CERTIFIED FOR SALE IN CALIFORNIA AND REGISTERED IN CALIFORNIA

PART NAME	VEHICLE (GASOLINE)
	V6 3.5L DOHC
I. AIR/FUEL METERING SYSTEM	
Common Chamber	○
Fuel Rail Assembly	○
Powertrain Control Module (PCM)	○
II. EVAPORATIVE EMISSION CONTROL SYSTEM	
Fuel Tank	○
VI. CATALYTIC CONVERTER SYSTEM	
Three-Way Catalytic Converter	○

Warranty Covering California Emission Control System For New 1999 Isuzu Vehicles

Your Warranty Rights and Obligations

The California Air Resources Board and American Isuzu Motors Inc. (AIMI) are pleased to explain the emission control system warranty on your 1999 ISUZU vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards.

American Isuzu Motors Inc. must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, an authorized ISUZU Dealer will repair your vehicle at no cost to you including diagnosis, parts and labor.

NOTE: This warranty is applicable to your vehicle if both of the following requirements are being met:

- Your vehicle is registered in California or other states adopting California emission and warranty regulations*;
- is certified for sale in California as indicated on the vehicle's emission control information label.
- *Currently Massachusetts, New York and Vermont.

Manufacturer's Warranty Coverage:

For 3 years or 50,000 miles (whichever first occurs):

- 1) If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by an authorized ISUZU Dealer to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- 2) If any emission-related part on your vehicle is defective, the part will be repaired or replaced by an authorized ISUZU Dealer. This is your short-term emission control system DEFECTS WARRANTY.

For 7 years or 70,000 miles (whichever first occurs):

- 1) If an emission-related part listed above specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by an authorized ISUZU Dealer. This is your long-term emission control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Isuzu Motors Inc. recommends that you retain all receipts covering maintenance on your vehicle, but American Isuzu Motors Inc. cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to an authorized ISUZU Dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that American Isuzu Motors Inc. may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the National Owner Relations Office, American Isuzu Motors Inc., 2300 Pellissier Place, P.O. Box 995, Whittier, CA 90608 (1-800-255-6727), or the State of California Air Resources Board Mobile Source Operations Division, P.O. Box 8001, El Monte, California 91731-2990.

What is Not Covered

The provisions set forth in the "What is Not Covered" section of the Isuzu New Vehicle Limited Warranty are also applicable to this warranty except item I.

Please note, minor repairs are covered under the Performance Warranty.

(Lubricant and engine tune-up may be covered under certain circumstances.)

Owner's Responsibilities

- A. In case of emergencies where an authorized ISUZU Dealer is not reasonably available, a part is not available within 30 days, or a repair is not complete within 30 days, repairs on your vehicle's emission related systems may be performed at any repair facility or by the owner using any replacement part. If this is necessary, you must submit to an authorized ISUZU Dealer a statement of the circumstances relevant to the work performed, together with the paid invoices or receipts and any replaced parts, for reimbursement of emergency repair costs (including diagnosis). Such reimbursement shall not exceed American Isuzu Motors Inc. suggested retail prices for warranted parts replaced and labor charges based on American Isuzu Motors Inc. recommended time allowances for warranty repairs at a geographically appropriate hourly labor rate.
- B. You are responsible for performing required scheduled maintenance and we urge you to keep maintenance records. Maintenance records and receipts should be transferred to each subsequent owner of your vehicle. American Isuzu Motors Inc. will not refuse warranty service of your vehicle's emission related systems solely because of the fact that required maintenance has not been performed or maintenance records are not available; however, warranty service will not be performed where the lack of required maintenance or improper maintenance was the direct cause of the part failure.
- C. As an owner of an ISUZU vehicle, your responsibilities pursuant to this warranty are the same as those set forth in the "Owner's Responsibilities" section of the Isuzu New Vehicle Limited Warranty.

Things You Should Know

- A. The emission control systems of your new 1999 ISUZU Vehicle were designed, built and tested using genuine ISUZU parts and the vehicle is certified as being in conformity with applicable Federal and California Emission Control Regulations using such parts. Accordingly, American Isuzu Motors Inc. recommends that any replacement parts used for maintenance or repair of your vehicle's emission control systems be new or remanufactured genuine ISUZU parts. The term "genuine ISUZU parts" as used in this warranty means part manufactured by or on behalf of Isuzu Motors Limited, designed for use on ISUZU vehicles and distributed by American Isuzu Motors Inc.
- B. EXCEPT IN AN EMERGENCY, WARRANTY SERVICE UPON YOUR VEHICLE'S EMISSION CONTROL SYSTEMS SHOULD BE PERFORMED BY AN AUTHORIZED ISUZU DEALER. OWNERS MAY HAVE MAINTENANCE ON THE EMISSION CONTROL SYSTEMS PERFORMED BY ANY QUALIFIED FACILITY.
- C. WARRANTY OBLIGATIONS DURING THE WARRANTY PERIOD COVERING EMISSION RELATED SYSTEMS FOR NEW 1999 ISUZU VEHICLES ARE NOT DEPENDENT UPON THE USE OF ANY PARTICULAR BRAND OF REPLACEMENT PARTS. OWNERS MAY ELECT TO USE OTHER THAN GENUINE ISUZU PARTS FOR REPLACEMENT PURPOSES. HOWEVER, USE OF REPLACEMENT PARTS WHICH ARE NOT OF A QUALITY EQUIVALENT TO GENUINE ISUZU PARTS MAY IMPAIR THE EFFECTIVENESS OF YOUR VEHICLE'S EMISSION CONTROL SYSTEMS.

D. If other than new or remanufactured genuine ISUZU parts are used for maintenance, replacement or repair of components affecting the vehicle's emission control systems, you should verify that such parts are warranted by their manufacturer to be the equivalent of genuine ISUZU parts in performance and durability.

E. Claims Procedure

As with the other warranties covered in this booklet, take your vehicle to any ISUZU Dealer to obtain service under the Emission Defect and/or Performance Warranty. This should be done as soon as possible after failing an EPA-approved Inspection/Maintenance test (the California Smog Check Test) or after discovering the defective part. Those repairs qualifying under the warranty will be performed by any ISUZU Dealer at no charge (including parts, labor, diagnosis and tax). Repairs which do not qualify will be charged to you. In any event, you will be notified if a repair is covered under the warranty within a reasonable time (not to exceed 30 days) after receipt of the vehicle by your ISUZU Dealer. The only exceptions would be if you request or agree to an extension, or if a delay results from events beyond the control of your ISUZU Dealer or American Isuzu Motors Inc. If you are not so notified, you are eligible to receive any necessary emission defect and/or performance repairs at no charge. In the event a warranty matter is not handled to your satisfaction refer to the three-step procedure in this booklet entitled "To The New Isuzu Owner".

F. Additional warranties for California Emission System.

Your vehicle is eligible for additional warranty coverage under the Federal Emission Warranty.

After the 3 year/50,000 mile performance warranty period has passed, a Smog Check Test failure due to a defect in a part which is warranted for 7 years/70,000 miles is covered. Warranty periods shall begin on the date the vehicle is delivered to the original retail purchaser or the date the vehicle is first put in use, whichever is earlier.

A warranted part under the 3 year/50,000 mile defects warranty is any part that affects regulated emissions.

G. Any warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point for that part.

H. For further information or to report violations of Federal Emission Performance and Defect Warranties, you may contact the Director, Field Operation and Support Division (6406J), Environmental Protection Agency, 401 "M" Street S.W., Washington, D.C. 20460. (Attention: Warranty Claim).

For California Warranty Claim Problems, you may contact: State of California Air Resources Board Mobile Source Operations Division, P.O. Box 8001, El Monte, California 91731-2990.